



## DEPAUL NIGHTSTOP UK QUALITY STANDARDS

1. Governance – Nightstop services will have appropriate governance structures in place and will ensure governing body members have or will acquire the appropriate qualities, skills and knowledge for the role. Governing body member roles and responsibilities will be clearly stated. The governing body will be accountable for all legal and financial matters in addition to policy and procedure development and implementation. Governing body members will work with staff, volunteers and young people to provide the best service possible. Nightstop services will manage their resources, including funding, prudently.
2. Equal Opportunities and Diversity – Nightstop services will ensure they comply with equal opportunities. Policies will be in place so that governing body members, staff, volunteers and young people are not discriminated against and do not discriminate against others.
3. Volunteer Management – Nightstop services will work with volunteers who are recruited, assessed, trained, and approved for a specific role/s. Volunteers must understand their role and responsibilities. Volunteers will be valued and supported.
4. Staff Management – Nightstop services who recruit paid/unpaid staff will ensure they have the necessary skills to develop, manage and grow identifiable services for young people, ensuring all legal and regulatory conditions are met. Support for staff will include regular line management and an annual appraisal.
5. Confidentiality – Nightstop services will work within clear confidentiality policies and procedures for the protection of young people, volunteers and staff.
6. Quality and Service Development – Through continued training and improvement to services, Nightstop services show a commitment to delivering a quality service for young people. Systems are in place to ensure feedback from young people is central to continued service delivery and development. In order to continually improve good practice, Nightstop services have a willingness to share relevant information at a local, regional and national level and keep themselves informed of what is happening in the field of youth homelessness.
7. Assessment of Nightstop Services - Nightstop services undertake a Quality Standards Assessment prior to being operational and engage in a further Quality Standards Assessment 12 months from the date of becoming operational. Subsequently Assessments are carried out every 3 years or as deemed necessary after consultation between an individual Nightstop service and Depaul Nightstop UK.
8. Partnership Working – Nightstop services work in partnership with external agencies to promote the work of Nightstop and to take advantage of networking opportunities that will ensure services for young people continue to be developed and delivered in a unified way.
9. Health and Safety – Nightstop services ensure the health and safety of staff, volunteers and young people by robust risk assessment policy, procedures and guidelines.

10. Safeguarding Children, Young People and Vulnerable Adults – Nightstop services work to safeguard children, young people and vulnerable adults, by ensuring policies and procedures fit within the safeguarding children and vulnerable adult processes of the local authority in which they are based. This ensures that employee and volunteer screening is robust and effective.



## DEPAUL NIGHTSTOP UK ACCREDITATION CRITERIA

Depaul Nightstop UK and Nightstop services are committed to the prevention of, and making a response to, youth homelessness, in the United Kingdom, through the provision of emergency accommodation, for single young people 16 to 25 year old who are homeless, in the homes of approved volunteers.

In being accredited by Depaul Nightstop UK, local Nightstop services agree to the acceptance of the following criteria:

1. To use Nightstop in the title of their service, and to use 'Depaul Nightstop UK Accredited' in their advertising and publicity to raise awareness of the national significance of Nightstop services. "Nightstop" is a registered trademark of Depaul Nightstop UK that accredited Nightstop services are licensed to use.
2. To agree to meet Quality Standards, as defined by Depaul Nightstop UK, by engaging in an Initial Quality Standards Assessment process and subsequent assessments 12 months from the date of operation, then on a 3 yearly basis.
3. Failure to adhere to Accreditation Criteria or to meet Quality Standards will require the service having no legal right to continue to use the Nightstop trademark.
4. To use the Depaul Nightstop UK database, or appropriate system, to provide statistical information to Depaul Nightstop UK on an annual basis.
5. All accredited Nightstop services must pay an annual subscription fee to Depaul Nightstop UK providing evidence of income for the Nightstop service.
6. To share good practice within the national Nightstop network of services, and to a wider audience, as appropriate.
7. To consult with Depaul Nightstop UK on any issue that may be considered to have potential to bring the name of Nightstop into disrepute.
8. To act in accordance with the Nightstop Code of Practice.

9. To provide, annually, evidence of public liability insurance and where appropriate employer's liability insurance. Additionally evidence of safeguarding training for one designated person from within the organisation.
10. Failure to comply with these conditions may result in either: non-acceptance of request to be accredited, or, accreditation from Depaul Nightstop UK and all that entails being withdrawn.